



ANNOUNCEMENT

ITELLIGENCE® OUTSOURCING, INC ANNOUNCES “GO LIVE” OF ZF BATAVIA OUTSOURCING IMPLEMENTATION

*itelligence® Outsourcing Solutions to Maximize Support, Quality and Response
for \$500M Automotive Transmission Supplier*

CINCINNATI, OH—March 3, 2003—itelligence, a leading SAP Global Services Partner and Outsourcing Provider, will provide infrastructure Outsourcing for SAP[®] solutions to ZF Batavia, a joint venture between ZF and Ford that supplies automotive transmissions (CD4E) to Ford. The new outsourcing environment for SAP R/3[®], SAP Business Information Warehouse (SAP BW) and SAP Enterprise Portal will allow 700 users at ZF Batavia as well as the suppliers connected to the newly implemented SAP Enterprise Portal to significantly increase productivity.

Along with the delivery of hardware for the entire mySAP[®] solution landscape with IBM Business Partner Computech Resources, itelligence[®] Outsourcing is providing system administration and monitoring services for ZF Batavia for the entire SAP solution-based environment. The outsourcing project includes migration of the whole interface infrastructure for use within its new environment and problem tracking through the itelligence[®] Outsourcing Help Desk Portal. itelligence[®] Outsourcing provides 24 by 7 system support and monitoring for ZF Batavia and their other customers.

“The itelligence team has consistently exceeded our expectations and has acted as a true partner to us in maximizing our SAP solution,” said Mark Greiner, Director of IT, ZF Batavia. “As a trusted partner, itelligence[®] Outsourcing provides us with security and stability, cost savings and superior support services. ZF Batavia trusts that itelligence will continue to exceed our expectations with the support of its outsourcing solutions to allow us to meet our business objectives now and in the future.”

“By outsourcing ZF Batavia’s technology infrastructure, itelligence has successfully provided them with the tools they need to achieve their aggressive goals of increasing transmission production,” said Steve Niesman, CEO, itelligence, Inc. “We are continually growing our outsourcing clients and are pleased that ZF Batavia has joined our fast growing outsourcing

business with companies like Pinnacle Systems and Schultz Foods in the United States and AOL Anywhere® in Germany that currently utilize itelligence® Outsourcing solutions.”

itelligence has been working with ZF Batavia on its SAP solution-based projects for several years. Phase I of the ZF Batavia installation was completed after the company evolved from a Ford production facility into a stand-alone business. In November 2000, itelligence implemented the first part of Phase II of the SAP solution installation by replacing over 100 Ford-supported legacy systems with SAP Automotive 2.0. The mySAP Automotive solution allows seamless integration of their wireless bar coding, therefore enabling accurate tracking of serialized transmissions by handling devices.

About itelligence

itelligence, Inc. is a wholly owned subsidiary of German parent company itelligence AG, an international consulting company with a global presence in 18 countries and 44 branches. Headquartered in Cincinnati, Ohio, itelligence maintains regional offices in Chicago, Atlanta, Dallas, Minneapolis, Cleveland and Parsippany. itelligence provides a broad range of consulting services and customer support options, including implementations, call center, outsourcing and training services. itelligence is the authorized SAP Channel Partner for the Small-Medium Business (SMB) in 161/2 states. More information on itelligence and its outsourcing solutions, please visit www.itelligencegroup.com or call (708) 836-9797 x1006.

About ZF Batavia

ZF Batavia, a joint venture between ZF and Ford, supplies automotive transmissions (CD4E) to Ford. It is in the final stages of expansion to include a new transmission utilizing 250 salary and 1100 production workers with Sales of \$500 Million. ZF Currently Produces 350,000 CD4E Transmissions and plans to ramp the production of the CVT transmission to 500,000 by 2006. The CVT product will be sold to other OEM's beside Ford.

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